

## Merchandise Return Authorization Form (Consumers - WEB Purchasing)

| Date:                     | Authorization #: | Provided by Boss Technology |
|---------------------------|------------------|-----------------------------|
| Name:                     | Phone:           |                             |
| Address:                  | E-Mail:          |                             |
| City, (Province / State): |                  |                             |

Postal Code or ZIP Code:

Products to be returned:

| [  | Qty | Description | Price Invoiced | Boss Technology Invoice # | Reason for the Return |
|----|-----|-------------|----------------|---------------------------|-----------------------|
| 1- |     |             |                |                           |                       |
| 2- |     |             |                |                           |                       |
| 3- |     |             |                |                           |                       |
| 4- |     |             |                |                           |                       |
| 5- |     |             |                |                           |                       |

- Products must be shipped back to Boss Technology Inc. at consumer's expenses within 14 days from the purchasing date.
- A 15% return fee applies based on price paid.
- Products must be clean, within their containers / boxes and include instruction manual when one.
- For products which must be cleaned, changed container / box, etc... additional fees will apply.
- Boss reserves the right not to credit products that are too damaged, too dirty because of abuses.
- In the event that Boss has paid the costs of transportation in whole or in part at the time of sale, Boss reserves the right to deduct these costs from the amount refunded.
- A refund will be issued within 5 days from the date of receipt by Boss.

Ship Back Address: Boss Technology Inc. 5700, Barré St-Hyacinthe, QC J2R 1E4 Phone: (450) 771-6728 Att: Sylvain Masson info@bosstechnology.com

I have read and understand the above discribed return policy and accept its conditions:

Name in block letters: